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**O'Neil & Associates Announces Opening of  
Warren, Michigan Office**

***New Location to Meet Product Support Needs of Military and  
Equipment Manufacturers in Detroit Metro Area***

**March 4, 2009**

**MIAMISBURG, Ohio - [O'Neil & Associates, Inc.](#)**, a Dayton, Ohio-based global leader in the development of product support documentation, has announced the opening of their newest location in Warren, Michigan.

O'Neil's new office is located at 29900 Lorraine Blvd, Suite 100, Warren, Michigan 48093. The company plans to have an open house in May.

Jim Shaddox, O'Neil's DoD Business Manager/Site Manager, said, "Our clients often depend on us to enhance their processes, infuse new technology, or create entirely new product information support systems. The Warren office will improve our ability to serve our current and future clients."

The new location is O'Neil's third satellite office. The firm also has facilities in Oshkosh, Wisconsin, and National City, California. About 10 percent of their 300 employees are also located at dedicated sites in several other cities nationwide.

According to O'Neil's CEO, Bob Heilman, "The Detroit area offers a rich talent pool in close proximity to our military, aerospace, and manufacturing clients. It makes good business sense to establish an office nearby. O'Neil

is excited by the prospect of building a lasting presence in the Warren area."

"The new office will start with 20-30 people in 2009, but we expect to expand this in 2010," Heilman continued.

About O'Neil & Associates, Inc.

Serving the defense, aerospace, automotive, heavy equipment, appliances, and technology industries, O'Neil develops, manages, and distributes product support information via the Internet, CD-ROM, paper, and e-learning environments.

O'Neil develops, delivers, integrates, and analyzes product support information including [Interactive Electronic Technical Manuals \(IETM\)](#), Web-based environments, intrusive diagnostic systems, parts provisioning, LSA capabilities, e-learning, training, content management systems, and traditional paper manuals for a wide range of manufacturing clients.

For more information on O'Neil & Associates, Inc. products and services, visit them on the Web at [www.oneil.com](http://www.oneil.com).